Breakdowns and Maintenance

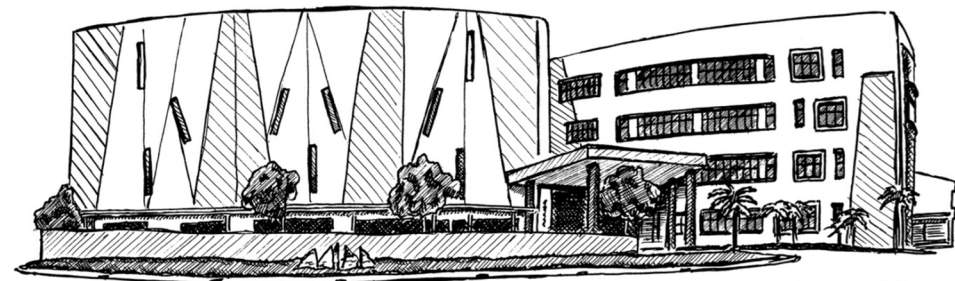**Breakdowns and Maintenance**

Breakdowns and Maintenance

First of all it must create the corresponding masters.

Breakdowns and Maintenance

Create the users. In the users' master and identify them like Technical Service

Breakdowns and Maintenance

Create the Personnel who really are going to execute orders of Breakdowns and Maintenance

Breakdowns and Maintenance

Because in the application one communicates with e-mail to Smartphone, indicating the damage, their repair, …, it must put the e-mail where we want to give the above mentioned information.

If Reception sends a breakdown, it will receive it in the e-mail of the phones the persons who owe to be in charge of solving it

Breakdowns and Maintenance

Seven Stars has this powerful module much used fundamentally in Hotels - apartments.

The Hotels have equipments in which important money quantities are invested and which, in addition to a repair when they break down, need a maintenance to preserve its correct functioning, that's why Seven Stars distinguishes between Breakdown and Maintenance, because are not the same.

In this option we will be able to load of Breakdowns and Maintenance.

The Reference of the Breakdown is a number that it assigns automatically. The information that we must introduce are the Terminal, the Date and Hour of Incidence.

Next we will must introduce the Type of Breakdown, helping us of (F3) if we wish it and the Level of Priority that we want to give him. Also we have to indicate the situation of the same one (Rooms / Departments / Machines / Other), choosing first the master in whom to look and next the correct place and the User who gives the load.

The remaining fields are the Deadline of repair and the Remarks that we want to indicate.

The Maintenance load is done of the same form, but with two fields to major.

Breakdowns and Maintenance

One of the more important paragraphs is the achievement of the preventive Maintenance. If it was a repetitive task we must give the intervals of time that we wish the above mentioned task recurs

Breakdowns and Maintenance

Breakdowns Tracking

The first two columns will indicate us if the operation that appears in the list has already been realized and appears in the Historical one (H), if it is dependent on achievement and therefore On line (O) or if it has erased (B), and also if it is a Breakdown (A) or a Maintenance (M).

We have several options of leaked, as there are the File to be looked, the Incidence Type, the Master where it is located and a Dates status.

Those pending incidences of solving will consist in the list with Repair Date = 9999-99-99

In a simple way, we will be able to visualize the maintenance to be realized in the next days.

We will config this planning previously in the option F.1 Load of Breakdowns / maintenance.

Since we see, in the planning the maintenance as its priority will be able to filter and From / up to a given date.

In the central block we will see the actions to realize classified by Breakdown type, and in the low part, after clicking on one of them, a detail of the same one will appear and of those of the same type that are programmed for the same day.

Breakdowns and Maintenance

Preventive Maintenance Tracking and Breakdowns Planning

Breakdowns and Maintenance

Analysis of Performance.

Preventive Maintenance Tracking and Breakdowns Planning

This tool allows to obtain lists of the Breakdowns and Maintenance according to the Breakdown Type, the User who has loaded it or the Worker who has solved it.

The first two columns will indicate us if the operation that appears in the list has been realized in the Historical one (H), if it is dependent on achievement and therefore On line (O) or if One has Erased (B), and also if it is a Breakdown (A) or a Maintenance (M).

We have several options of leaked, as there are the file to be looked, the Type incidence, the Master where it is located and a Dates Status.

Those pending incidences of solving will consist in the list with Repair Date = 9999-99-99